forward

LeadingAge® Indiana

INALA
Indiana Assisted Living Association

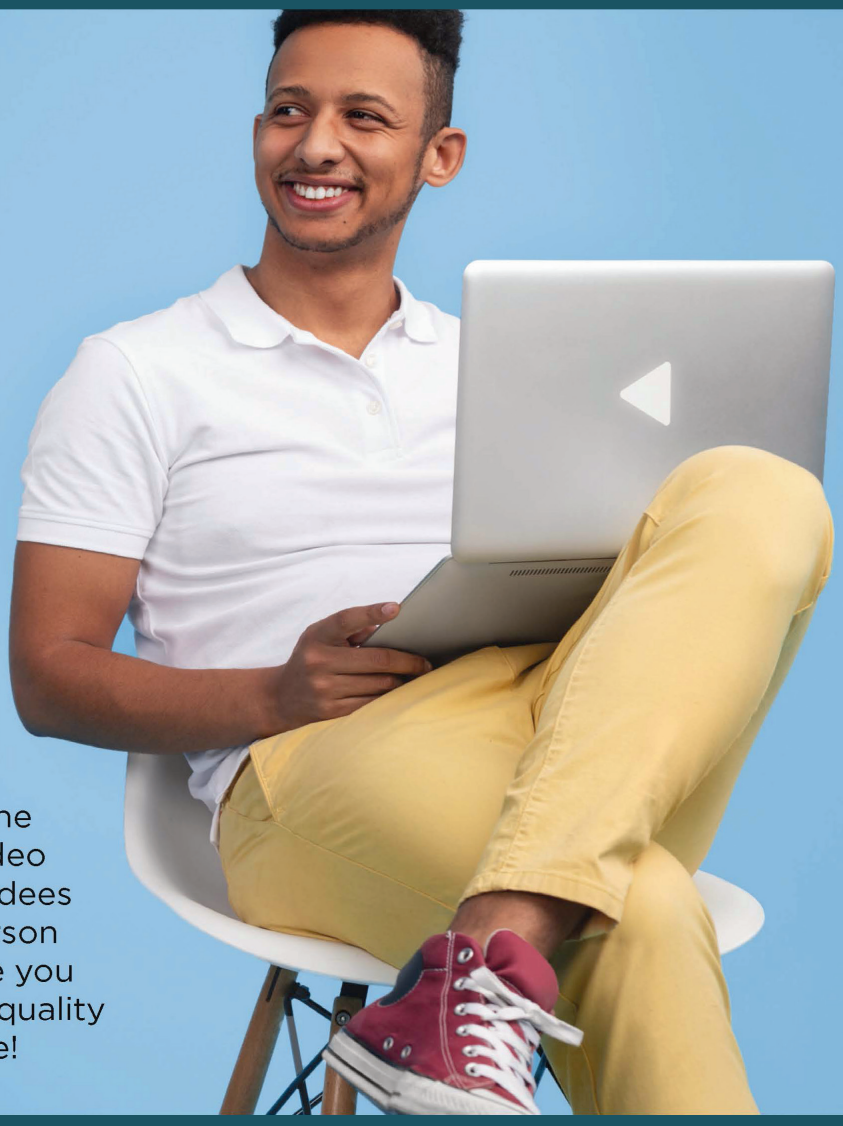
2021
ANNUAL CONFERENCE & TRADE SHOW

SPACE IS LIMITED - REGISTER EARLY

INDIANA CONVENTION CENTER
INDIANAPOLIS, INDIANA
MAY 10 - MAY 11, 2021

Don't miss...

THE VIRTUAL IDEA ACCELERATOR



The Virtual Idea Accelerator is an online space to find articles, insights, and video content that will be shared with attendees leading up to and following the in-person conference. This online space will give you the opportunity to access even more quality education and insights from anywhere!

Thank You to our Sponsors

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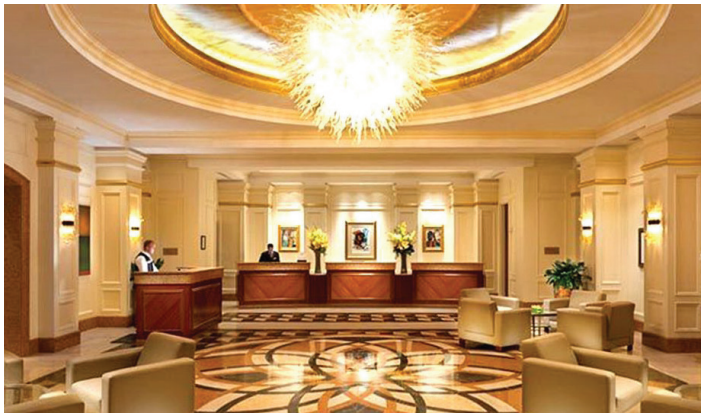
You can become a sponsor too! Sponsorship opportunities are still available. Contact Kristen at kconoley@leadingageindiana.org.

Conference Details

Location
Indiana Convention Center
100 South Capitol Avenue
Indianapolis, IN 46225
Information Desk outside of Hall A

Host Hotel
Conrad Indianapolis
50 West Washington Street
Indianapolis, IN 46204



Attendees are encouraged to make hotel reservations at the Conrad Indianapolis. To receive the LeadingAge Indiana discounted rate, call (800) CONRADS and mention the LeadingAge Indiana block, or use the direct reservation link at laincon.org/hotel.

Continuing Education Credits
LeadingAge Indiana is an approved Health Facility Residential Care Administrator CEU provider by the Indiana Professional Licensing Agency. CE eligibility for the Spring conference has also been approved by the Association of Nutrition & Food Service Professionals. The Behavioral Health and Human Services Licensing Board has approved this organization to provide Category 1 Continuing Education for LSWs, however, licensees must judge the program's relevance to their professional practice.

Conference Admission
Name badges are required for admittance into all conference events. For the health and safety of all visitors, the Indiana Convention Center has reduced maximum capacities of rooms and event spaces. Due to limited space in each room, pre-registration for education sessions will be required. Name badges and tickets will be mailed to attendees in advance of the conference.

Cancellations
Cancellations received prior to April 23, 2021 will be refunded. Due to the need for accurate meal counts and event capacity limits, we will be enforcing a deadline to register. Substitutions are welcomed. No-shows will be billed.

Specials Needs & Conference Attire
Persons requiring special assistance or dietary restrictions must note their needs on the registration form. Everyone responds differently to climate-controlled environments and the convention center does its best to provide a comfortable climate for our event. However, sometimes it is warmer or cooler than you prefer. We hope you take this into consideration.

Health & Safety

We are excited to have an opportunity to gather together, learn, and celebrate LeadingAge Indiana Members! At the 2021 LeadingAge Indiana and Indiana Assisted Living Association Spring Conference and Trade Show, the health and safety of each attendee is a priority. We are working closely with the Indiana Convention Center (ICC), the Conrad Indianapolis, and all event vendors to create the safest possible conference environment. By attending the in-person 2021 Conference, attendees agree to abide by the guidelines and recommendations of LeadingAge Indiana, the ICC, the Conrad Indianapolis, as well as any local/state/federal guidelines. Visit laincon.org/healthandsafety to learn more about the practices put in place and guidelines for attending the conference.

Due to safety guidelines and capacity limits, space will be limited at conference sessions. Be sure to register for the conference early!

It's Time to Move Forward.

We are thrilled to welcome you to the 2021 LeadingAge Indiana & INALA Spring Conference and Trade Show. We all have traveled a long road to get where we are today and have struggled through many challenges and have lost many friends. Through those trials, we have strengthened state partnerships, gained new friendships, reinforced long-standing personal relationships, and created a renewed sense of commitment to each other and those we serve - that is certainly unparalleled. The heroic work performed this past year, often at incredible risk to one's own personal safety, is a true testament to the quality of individuals in this industry and of those that we at LeadingAge Indiana and INALA have the privilege of representing. Whatever your individual role is, our community of aging services professionals are dedicated to one common purpose - advancing the lives of thousands of elders at every stage of their lives. The Pandemic year of 2020 has shown us all what true Service looks like – and that is YOU.

Our official theme this year is – FORWARD – and without diminishing the sacrifices of the past year, we are here to move forward with you as we tackle the next set of challenges together. We also feel that the unofficial theme of this year is to CELEBRATE you – and with you. This Spring Conference will be a celebration of the work you do and the achievements you earned in 2020. We trust that the events of this Spring Conference will be uplifting and fun.

Like every year, we are proud to present dozens of high-quality professional enrichment opportunities this year. While socially distanced, these sessions will allow us to re-engage with each other and learn a thing or two at the same time. Our goal is to provide an opportunity to re-connect with old friends from around the state, make new ones, and re-charge those batteries.

Thank you for all you do for those you serve. Thank you to all provider and vendor partners who make this annual event possible. And once again, welcome to the 2021 LeadingAge Indiana & INALA Spring Conference and Trade Show. We can't wait to see you!

LeadingAge Indiana | INALA Indiana Assisted Living Association

forward

Network and Connect with Peers!

9 CEUs AVAILABLE

OVER 20 BREAKOUT SESSIONS

1 Keynote Speaker And a Panel of LTC Leaders

VIRTUAL IDEA ACCELERATOR

Online articles and insights on the Conference Website

1 Networking Reception

5 Learning Tracks

9 Sponsors and Growing

38 Trade Show Exhibitors

Plus Awards Ceremony, Executive Breakfast & More!

You can get full course desriptions, conference details and register all online at laincon.org

Opening Session: Forward - Igniting a Vision for Change

Sponsored by Ziegler

Long Term Care providers must have a "vision" for moving FORWARD and the chutzpah to act upon that vision. Now is the time for an organizational cultural shift! In this dynamic and motivating Keynote, Dr. Tom Pomeranz presents a six-point strategic approach to facilitate the organizational changes that are essential to survive evolving and demanding expectations. Tom discusses the importance of creating a sense of urgency among staff and Board Members as the first step in the process. Further, Tom details valued processes for energizing staff and refocusing the organizations' reward systems in facilitating change. Most importantly, this session will stress the significance of management's role in modeling the vision while creating new stories and symbols that support the organizational cultural shift.

Networking Reception

MONDAY, MAY 10
5:15 - 7:00 PM

Come together with colleagues and peers at this year's Networking Reception! The reception is free for all conference attendees, and will take place at the Indianapolis ArtsGarden that is conveniently connected to the host hotel, the Conrad. Join us for an evening of connecting with old friends and making new connections!

Sponsored by Samaritan Alliance

Executive Breakfast

TUESDAY, MAY 11
7:30 - 8:45 AM

Enjoy breakfast while networking and sharing solutions with your peers! Join as Plante Moran shares challenges and insights for Senior Care, and have the opportunity to connect with and learn from your peers.

Sponsored by Plante Moran

Closing Session & LeadingAge Indiana Awards Ceremony

Awards Sponsored by Health Management Advisors, Inc.

Don't miss our closing session as we celebrate the 2020 and 2021 LeadingAge Indiana Award recipients. Following award presentations, join us as a panel of leaders in Indiana long-term care discuss experiences and insights from the past year, and expectations for moving forward.

Conference Schedule

Time	Leadership/ Strategy	Care and Service	Innovation	Finance & Revenue Enhancement	Workforce Solutions	CEUs
Monday, May 10, 2021						
9:00 – 10:00 am	1A: The Leaders Role in Creating and Maintaining a Dynamic Team	1B: Mastering the Focused Infection Control Survey Process	1C: Creating "Home" and Improving Quality of Life for Seniors living with cognitive and behavioral health impairments	1D: Beyond COVID-19: Clinical and Financial Recovery	1E: Journey to Wellness: Integrating Employee Wellness into an Organization's Cultural Framework	1 CEU
10:15 – 11:30 am	**Opening Session:** Forward **-** Igniting a Vision for Change					1.25 CEU
11:30 am – 2:30 pm	**Trade Show & Lunch** Open to All Attendees *Sponsored by In Touch Pharmaceuticals*					
2:30 – 3:30 pm	2A: Effective Negotiation Skills for LTC	2B: Patient Driven Payment Model – Are you maximizing your rates?	2C: Multi-Sensory Stimulation Rooms for Persons with Dementia: Design-on-a-Dime	2D: A Post-Pandemic Vision for the Future of Senior Living & Care	2E: The Leader's Role in Resolving Conflict	1 CEU
3:45 – 5:00 pm	3A: The Administrators Role in Rebuilding Census, 2021 and Beyond	3B: Regulatory Reset – Where are we now? – Blanket Waivers, Interim Final Regulations, Status	3C: How Your Health Information Exchange Can Support and Improve Care in the LTPAC Setting	3D: Where are we today – MDS 3.0, VBP, QRP, 5-Star, Reimbursement	3E: 2021 Trends in Healthcare Marketing & Social Media	1.25 CEUs
5:15 – 7:00 pm	Networking Reception at the ArtsGarden					
Tuesday, May 11, 2021						
7:30 – 8:45 am	Executive Networking Breakfast					1 CEU
Time	**Track 1**	**Track 2**	**Track 3**	**Track 4**	**Track 5**	**CEUs**
9:00 – 10:15 am	4A: Enhancing Your Bottom Line: Strategies for an Active Adult Campus	4B: Oral Health and your Residents	4C: May the Fax Machine Rest in Peace!	4D: How to best position for the Pandemic Financing Landscape	4E: Remote Screening and Selecting Staff in a Contagious World	1.25 CEUs
10:30 – 11:45 am		5B: A Review of the Regulatory Landscape: Past, Present & Future	5C: The HIGH-Lights of CBD and Cannabis Use in LTC	5D: Insurance Update for a "New Abnormal" World		1.25 CEUs
12:00 – 1:45 pm	**Closing Session Panel & Awards Lunch**					1 CEU

Total CEUs Available: 9

2021 Spring Conference Session Descriptions

1A: The Leader's Role in Creating and Maintaining a Dynamic Team
Speaker: Dr. Thomas Pomeranz
Description: In this provocative and motivational session, Tom details how the functions of personal power are essential in creating and maintaining a dynamic team. This session details the process by which leaders develop and communicate clear roles and expectations. Tom provides the participants with vital skills to improve communication between all team members, as well as maximize cooperation and mutual support. Tom also addresses the characteristics of a great team and explains why all successful workplaces depend upon the skills of the leader

1B: Mastering the Focused Infection Control Survey Process
Speaker: Shelly Maffia, Proactive Medical Review
Description: This session overviews the Focused Infection Control Survey Process including guidelines for conducting FIC surveys, survey procedures, enhanced enforcement actions,

1C: Creating "Home" and Improving Quality of Life for Seniors living with cognitive and behavioral health impairments
Speakers: Megan Crites, MKM; Deb Lambert and Sarah Starcher, Byron Wellness Systems
Description: With separate architectural design and operational management backgrounds, the presenters of this session will offer their candid perspectives based on their research and experiences designing spaces serving residents with cognitive and behavioral health impairments. Collaborating on Byron Health Center's design and construction for a new 170 resident home, they explored and implemented innovative and intentional designs to aid, support and reinforce Byron's strong supportive culture. Discussing case studies, best practices, and guiding principles, participants will understand how to create environments that promote and reinforce the strengths and abilities of all residents through research principles applied to design.

1D: Beyond Covid-19: Clinical and Financial Recovery
Speaker: Justin Sims, TMC
Description: The world has changed since the COVID-19 pandemic. The health care industry continues to face some of its biggest challenges ever. The long-range impact of COVID-19 is yet to be seen. It is important to start addressing ways to overcome the clinical and financial impact now. In this session, we will talk about the treatment interventions to help patients who have recovered from COVID-19 as well as those residents who have experienced a decline due to isolation and social distancing. Financial recovery includes revising your census development strategies based on market data and finding ways to be more cost-efficient to allocate resources to other areas of your organization.

1E: Journey to Wellness: Integrating Employee Wellness into an Organization's Cultural Framework
Speaker: Dr. Kathleen Weissberg, Select Rehabilitation
Description: This session will explore the journey of three post-acute providers who undertook the employee wellness challenge and specifically how therapy practitioners assisted these facilities to integrate person-centered wellness programs into their culture. This session provides an overview of the need for employee wellness, statistics related to employee health, types of wellness programs, and the essential elements to be included in a comprehensive employee wellness program. The session further explores the partnership between the site, its leadership team, the therapy practitioner, and employees and how this partnership was cultivated to implement each program. Lessons learned along the wellness journey will be presented. Attendees will hear how communities broke down the barriers and implemented a program in hopes this will benefit others who are embarking on the journey to wellness.

2A: Effective Negotiation Skills for LTC
Speaker: Chris Conoley, Samaritan Alliance
Description: This session will provide an overview of vendor categories that can affect bottom line, as well as the importance of overall cost and expense structure in LTC. Attendees will learn principles of basic negotiation, discuss the chain of command in negotiating vendor contracts, and hear some techniques and strategy to obtain additional value in their vendor contracts. With 28 years of experience as a vendor in Medical Supply, Equipment, and Pharmacy sales, as well as 2 years of experience on the Facility side as a negotiator of contracts in Foodservice, Pharmacy, Therapy, Medical Supply, Rental Equipment, and Waste Management, Chris Conoley will share insights and secrets of the industry to help attendees gain skills in contract negotiation.

2B: Patient Driven Payment Model – Are you maximizing your rates?
Speaker: Rosanna Benbow, Leading Transitions Post Acute Consultation and Staffing
Description: This session will review the Patient Driven Payment Model and break down how to use CMS tools and other industry resources to identify where a patient should classify in each of the case mix groups. We will discuss areas of opportunity for Medicare reimbursement by clinical condition and also review how this may impact state Case Mix systems in the future.

2C: Multi-Sensory Stimulation Rooms for Persons with Dementia: Design-on-a-Dime
Speaker: Dr. Kathleen Weissberg, Select Rehabilitation
Description: Sensory stimulation uses everyday objects to arouse one or more of the five senses with the goal of either engaging or calming an individual. In this session, participants will learn how sensory stimulation impacts the person living with dementia. Participants will learn how to set up a room or a space in their community using best practice design principles. This session will offer a design on a dime approach to a sensory room and demonstrate to providers how to set up a room or space of their own so they can further impact the quality of life of persons with dementia without relying on pharmacology.

2021 Spring Conference Session Descriptions

2D: A Post-Pandemic Vision for the Future of Senior Living & Care
Speakers: Tom Meyers and Jason Choi, Ziegler
Description: There is much talk about a "new normal" in our senior living and care sector. The purpose of this session will be to paint a picture of what our senior living and care sector will look like as it emerges from the pandemic. The reality is, while much has changed, there are also factors that have not. We continue to be in a country that is aging and aging fast. While COVID-19 has disproportionately impacted older adults, it has not changed the demographic predictions for the older adult population. During this session, presenters will address topics such as technology adoption and innovation, growth and competition from the private sector, the role of care in the home, workforce pressures and the dynamic healthcare environment, ranging from the bank direct placement market to fixed-rate bond issuances.

2E: The Leader's Role in Resolving Conflict
Speaker: Dr. Thomas Pomeranz
Description: In this "how to" session, Tom Pomeranz details the proactive leadership strategies that are essential in preventing conflict. Tom explains that all organizations regardless of size, mission, sources of funding or years of operation, experience conflict. Participants will gain an understanding of the sources of conflict and strategies to deter its negative impact. Tom devotes a significant part of this session on action steps to manage the "difficult employee". It is the difficult employee who often is the catalyst in creating conflict between and among staff and departments- referred to as the "underground" by Tom. It is the difficult employee that thrives during periods of change by convincing both existing and new employees that the proposed change will impair the quality of their work environment. Participants gain insight to the origins of passive-aggressive behavior demonstrated by the difficult employee. Employees are either supporting the vision or supporting division. Participants are provided with an array of effective strategies to deal with the behavior/s and prevent that behavior from infiltrating the organization.

3A: The Administrators Role in Rebuilding Census, 2021 and Beyond
Speaker: Caryn Enderle, Concept Rehab
Description: Thanks to the perfect storm that was 2020, skilled nursing census is at an all-time low. As we slowly move into the recovery phase of COVID-19, administrators have a critical role to play in census regrowth. It will take more than just excellent Admissions and Marketing teams to architect your census rebuilding strategy. In this session, we will zoom in on key marketing and selling functions that savvy leaders need to prioritize and personally lean into to assure viability. Then we will zoom out and look down the road at how administrators can reframe systemic change through long-term strategic initiatives that will differentiate you from competitors and position you as an attractive post-acute care provider.

3B: Regulatory Reset – Where are we now? – Blanket Waivers, Interim Final Regulations, Status of Phase 3
Speaker: Sean Fahey, Hall Render Killian Health & Lyman
Description: During the COVID-19 health pandemic, CMS has issued multiple blanket waivers to its regulations. CMS has also issued interim final regulations regarding health care and reporting and communications. In addition, CMS still has proposed regulations to finalize that impact several Phase 3 elements of the requirements of participation. This session will help you understand the key changes, as well as what will stay and what will go.

Participants will be able to:

- Identify the key skilled nursing regulatory changes made during the COVID-19 pandemic
- Understand the changes that will remain and those that will stay in place
- Identify the interplay between the Phase 3 RoPs and the skilled nursing regulatory changes made during the COVID-19 pandemic

3C: How your Health Information Exchange Can Support and Improve Care in the LTPAC Setting
Speaker: Jackie Eitel and Tony Cochrane, Indiana Health Information Exchange
Description: The Office of the National Coordinator for Health Information Technology reports that approximately 70 percent of Americans 65 years and older will require long-term care services at some point in their lives. Of that 70 percent, it is estimated that historical and recent information about the care the patient has received is missing 78% of the time. In this presentation, representatives from the Indiana Health Information Exchange will introduce attendees to health information exchanges, their purpose and their value. Relevant use cases for the long-term care post-acute care setting will be incorporated that demonstrate improvement in not only patient care and transition to other care settings, but also improved efficiency and decreased redundancy in testing and procedures resulting in saved healthcare dollars. Solutions through the use of external data to assist in reducing 30-day readmission and high ED utilizations as well as reporting requirements, such as Patient Directed Payment Model will also be explored.

3D: Where are we today – MDS 3.0, VBP, QRP, 5-Star, Reimbursement
Speaker: Deborah lake, BKD
Description: Due to the COVID-19 pandemic and the related Public Health Emergency, Long Term Care has seen unprecedented waivers, delays, freezes and changes in areas of Medicare coverage, quality reporting, payroll Based Journal reporting, reimbursement and MDS 3.0 updates. Come join us for a discussion of how these actions affect us today.

Learning Objectives:

- Identify changes that have taken place due to waivers, delays and freezes
- Understand how freezes to reports affect us today
- Identify areas affected in your facility and how to move forward

2021 Spring Conference Session Descriptions

3E: 2021 Trends in Healthcare Marketing & Social Media
Speaker: Amanda Green, Healthcare Therapy Services, Inc
Description: This session will focus on the various trends in healthcare marketing and social media. We will implement strategies and ideas to maximize your current marketing plan to move your census/occupancy needle in the right direction. You will also learn some of the new platforms where you can build your brand and strengthen your message. Whether you are marketing for short-stay recovery, AL apartments, referral networks, advertising jobs or focusing on health literacy and public relations, you may want to come and hang out with us for this time.

4A: Active Adult Campus Strategies that Enhance Your Bottom Line: Opportunities and Challenges
Speaker: Dodd Kattman, MKM architecture + design
Description: Life Plan Organizations are increasingly exploring independent living options that enrich lives and create diversified, predictable sources of income to enhance campus ministries. Development of on-campus congregate, or independent living homes has long been the safe and predictable solution. Is this what tomorrow's consumer demands? Recent research and consumer trends suggest that many active adults may be searching for something very different, and likely somewhere different. This session will compare recent active adult housing initiatives developed by leading life-plan communities located across the country which are intentionally distinct and separate from core campus operations. Are we advancing our brand, or building cultures of we and they? Presenters will share innovative projects, goals, and specific strategies with the audience. The presenters will candidly discuss surprises, successes, and what the life plan community developers would do differently next time. The audience will earn from the example of generous industry leaders and will be challenged to consider their own intended goals and strategies as they pursue the ever-elusive, active, aging adult.

4B: Oral Health and Your Residents
Speaker: Debra Somesan, University of Indianapolis
Description: Arrest some of the negative health affects on our long-term care residents by enhancing their oral health. Options are available and improved oral health is necessary.

4C: May the Fax Machine Rest in Peace!
Speaker: Robert Anderson, Krieg DeVault
Description: This session will include a high-level overview of ONC's recent final rule on Electronic Medical Record Interoperability, Information Blocking, and the Information Blocking exceptions, with reference to the Office of Civil Rights activity against access blocking under HIPAA and how hospital price transparency relates to it all.

4D: How to best position for the Pandemic Financing Landscape
Speaker: Kevin Laidlaw and Quintin Harris, Lument
Description: As with much in the industry, the process of obtaining financing in the seniors housing and care space has been impacted by the pandemic. Tailored to an audience of seniors housing and care operators in Indiana, the program will explore funding and other strategic options for organizations looking to capitalize on the low interest rate environment in the world of this pandemic in addition to how financial counterparts are now analyzing operational and care components of facilities. From tax-exempt bonds to agency programs from HUD/FHA and USDA, there are several viable options available for organizations looking to invest their facilities' future. Specific industry case studies will be referenced as examples.

4E: Remote Screening and Selecting Staff in a Contagious World
Speaker: Karl Ahlrichs, Gregory & Appel
Description: In today's environment, a remote interviewing and selection process and a partially remote workforce is part of organizational reality. Remote methods must achieve "job fit" and values alignment while remaining human and working within tight budgets. As employers move quickly to a "distributed workforce" model, what works in remote talent acquisition? What fails? We are in a "perfect storm" of extended quarantines, productivity pressures, and a remaining talent shortage. We have limitations on face to face interviews and a workforce with pressure to secure employment. This session will offer a mix of new tactics and proven strategies to help talent managers quickly adapt to the new rules. This facilitated discussion covers he topic from two viewpoints – from the staffing side of human resources, and from the applicant's point of view.

5B: A Review of the Regulatory Landscape: Past, Present & Future
Speaker: Becky Bartle, LeadingAge Indiana and HOPE
Description: A look at what transpired from a regulatory standpoint in 2020, as well as a forecast of regulatory challenge and change for 2021.

5C: The HIGH-Lights of CBD and Cannabis Use in LTC
Speaker: Rob Leffler, PCA Pharmacy
Description: Cannabis use is growing in today's society. The CBD market place is expected to grow to 22 billion by 2022 according to the Brightfield Group. With the variety of guidance and opinions what care providers to do when their customers, family members, and employees are coming in and inquiring about their use? This session will focus on the use of cannabis from a pharmaceutical perspective. In addition to the products that are available as supplements there are also a number of FDA approved products that attendees will be educated on by the end of the session.

5D: Insurance Update for a "New Abnormal" World
Speaker: Karl Ahlrichs, Gregory & Appel
Description: As your world shifts, insurance coverage must shift to reduce your risks. In this fast paced session, we will cover several areas of concern, from cyber insurance, COVID losses including coverage for staff-related issues, heightened expenses, resident and staff personal injury and worker's compensation, loss of census, and so on. Other issues that may not be readily visible include changes in risks to your facility's CGL or auto policies. This will be discussed by content experts from several areas of insurance.

Go online for complete conference details, hotel information and to register. www.laincon.org

Facility:_____ **Membership:** ❑ LeadingAge IN ❑ INALA ❑ Non-Member

Mailing Address: City:_____ State:_____ Zip:_____

Phone: _____ Fax: _____

Name & Email Address
Please add your name as it should appear on your name badge. This is required for reminders.

Educational Session Choices - May 10 & 11, 2021
Write the number & letter of the session you will attend and check the special events you plan to attend.

	Monday Session 1	Monday Keynote	Monday Trade Show Lunch (No Fee*)	Monday Session 2	Monday Session 3	Monday Reception (No Fee*)	Tuesday Executive Breakfast	Tuesday Session 4	Tuesday Session 5	Tuesday Closing Panel & Awards
First Last Email										
First Last Email										
First Last Email										
First Last Email										

❑ Check here if you want to keep your email address off of the attendee list that is shared with sponsors.

Registration Fees/Payment: All fees are priced on a per person basis, unless otherwise specified. The Member Fee is available to all LeadingAge IN and INALA members. The Samaritan Alliance Fee is for members who are also members of the Samaritan Alliance eligible for the education discount. **Registering your facility?** If you're registering up to 7 members, you qualify for the facility rate. Register by calling Julia VanDeren at 317-733-2380.

	Member	Eligible Samaritan Member (LAIN)	Eligible Samaritan Member (INALA)	Non-Member	Student	Amount Due
Both Days	$325	$163	$244	$425	$0	$_____
Monday Only	$245	$122	$183	$345	$0	$_____
Tuesday Only	$199	$99	$149	$299	$0	$_____
Facility Rate (2-Day) (Up to 7; same facility)	$1759	$879	$1319	N/A	N/A	$_____
Executive Networking Breakfast (Tuesday)	$40	$40	$40	$40	$40	$_____

Total Amount Due: $_____

(FOR EXHIBITORS ONLY)	Trade Show Exhibitor Tickets	Amount Due
Networking Reception (Monday)	$40	$_____
Executive Networking Breakfast (Tuesday)	$40	$_____
LAIN Awards Lunch	$40	$_____

❑ ***By registering for the 2021 Spring Conference and Trade Show, each registrant on this form acknowledges that they have read and agree to the Attendee Responsibilities at laincon.org/healthandsafety***

Total Amount Due: $_____

Deadline to register is April 23, 2021

Online Registration

1. Go to laincon.org to register for the Spring conference
2. Fill out the registration form, follow the payment instructions and hit send
3. You'll receive an email confirming your registration

Please call the LeadingAge Indiana office if you have any questions.

Or complete this form and mail it with your check payment to :
LeadingAge Indiana Spring Conference, P.O. Box 68829, Indianapolis, IN 46268. You will receive a confirmation letter after your registration is processed. Please make checks payable to LeadingAge Indiana and register BEFORE the 4/23/21 deadline!

Leading Age Indiana
P.O. Box 68829
Indianapolis, IN 46268

P (317) 733-2380
www.LeadingAgeIndiana.org

Please route to:

- ❑ Assisted Living
- ❑ Board Members
- ❑ CEO/Administrator
- ❑ CFO/Finance/Business Office
- ❑ Compliance
- ❑ Dieticians/Food Services
- ❑ Environmental Services and Facilities Management
- ❑ Housing Director
- ❑ Human Resources
- ❑ Marketing/Sales
- ❑ Nursing/Clinical
- ❑ Site Leader/Department Manager
- ❑ Social Workers

2021

ANNUAL CONFERENCE & TRADE SHOW

May 10th and 11th
Indianapolis Convention Center

What's inside:

Opportunity to earn 9 CEUs, explore several learning tracks, connect with peers, learn what's new in the industry.

REGISTER TODAY!